

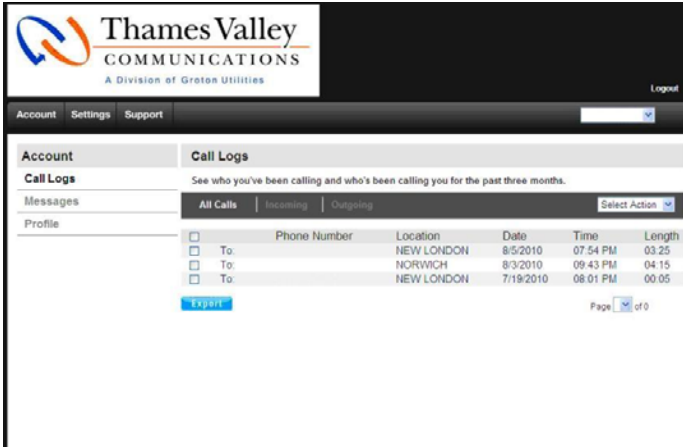
Dear Valued Customer,

We are excited to announce that we are rolling out a new, easy-to-use portal to manage your Digital Phone service online. There will be a new look and feel, but you will not lose any of the enhanced feature functionality you have grown to love. [Your login information will not change.](#) Access to the new portal will begin **October 4, 2010.**

If you have any questions or experience any trouble, please contact **Customer Service** directly at **860-446-4009.**

Sincerely,
Thames Valley Communications Staff

New Login Screen



The screenshot shows the new login screen with the Thames Valley Communications logo at the top left. Below the logo is a navigation menu with 'Account', 'Settings', and 'Support' options. The 'Account' section is active, showing 'Call Logs' and 'Messages' tabs. The 'Call Logs' section displays a table of call records with columns for Phone Number, Location, Date, Time, and Length. A 'Block' button is visible below the table.

Phone Number	Location	Date	Time	Length
To: NEW LONDON		8/5/2010	07:54 PM	03:25
To: NORWICH		8/3/2010	09:43 PM	04:15
To: NEW LONDON		7/19/2010	08:01 PM	00:05

Block Phone Numbers right from your Call Logs

- Put Check Mark next to number to Block
- Select **Block Number** from Select Action Menu at top of call logs
- A screen will appear to notify of Block, Click **OK**

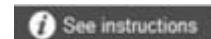
New Settings Screen



The screenshot shows the new settings screen with a navigation menu at the top containing 'Account', 'Settings', and 'Support'. The 'Settings' section is active, displaying a list of settings categories and their status. The categories include General, Forwarding, and Messaging, each with a 'VIEW/EDIT' link.

Settings Category	Status	Action
General	ON/OFF	VIEW/EDIT
Anonymous Call Rejection	OFF	▶
Call Block	OFF	▶
Caller ID	ON	▶
Call Waiting	ON	▶
Outbound Caller ID Block	OFF	▶
Speed Dial		▶
Forwarding	ON/OFF	VIEW/EDIT
Call Forwarding		▶
Do Not Disturb	OFF	▶
Find Me	OFF	▶
Selective Call Forwarding	OFF	▶
Messaging	ON/OFF	VIEW/EDIT
Message Waiting Indicator	ON	▶
Voice Mail	ON	▶
Voice Mail to Email	OFF	▶

All Settings are now conveniently located in one section.



Click *See instructions* to provide information on what each feature does and how to make a change.